

Terms and Conditions (Archive)

Effective version: 28 August 2026

Version: 2026-08-28-uk-wales-v1

Legal profile: Archive: former UK / England & Wales version with mixed B2B/B2C structure; provider stated in the former text: Teissl Consulting GmbH

ARCHIVED VERSION

General Terms and Conditions (AGB)

Contract terms for services provided by Teissl Consulting GmbH through lukasteissl.com and related offers, invoices and project agreements.

Provider: Teissl Consulting GmbH, 27 Old Gloucester Street, London WC1N 3AX, United Kingdom Email: contact@lukasteissl.com Website: www.lukasteissl.com Managing Director: Lukas Teissl

Incorporation notice: These Terms become part of a contract only if they are referred to before or at the time of contract conclusion, for example in an offer, order confirmation, contract, online form, email or another reasonable method, and the customer has the opportunity to review them. A first reference made only after the contract has already been concluded does not replace proper incorporation.

Important domain notice: Unless the relevant offer, order or a separate agreement expressly states that the customer itself will be registered as the domain holder/registrant, a domain procured, registered or managed by the Provider may be registered in the name of the Provider, its Managing Director Lukas Teissl, or an affiliated company designated by the Provider. In that case the customer receives only the contractual right of use described in clause 9; mere use of, payment for, or use of the domain for the customer's name, trade mark, business or project does not by itself transfer the registered holder/registrant position. Mandatory statutory rights and existing name, trade mark and other identifier rights remain unaffected.

1. Scope and contracting party

These Terms apply to all services, offers, contracts, consulting, projects, deliveries and digital services provided by Teissl Consulting GmbH (the "Provider") to customers. They apply in particular to business consulting, revenue optimization, IT consulting, web development, software development, AI automation, IT security, hosting, maintenance, courses, training, escrow-related coordination, transaction coordination, accounting/tax-structure-related coordination and finance-, portfolio-, crypto-, real-estate- or investment-related information, to the extent such services may legally be provided.

Conflicting, deviating or supplementary customer terms apply only if the Provider expressly agrees to them in writing. Individual written agreements, offers, specifications or contracts prevail over these Terms.

2. Contract conclusion and scope of services

Unless stated otherwise, offers are valid for 14 calendar days. A contract may be concluded by written or electronic acceptance, electronic signature, confirmation by email or messenger, payment of an invoice or deposit, booking of an appointment, use of provided access credentials or commencement of performance at the customer's request.

The specific scope of services is determined by the offer, order confirmation, invoice, project plan, service description or separate contract. Website content, initial calls, potential analyses and general information are non-binding and do not constitute a guarantee of specific results.

3. Advisory nature and no guarantee of success

The Provider performs services with appropriate professional care. Unless a specific work result or success has been expressly agreed in writing, the Provider owes a service and not any particular economic, technical, tax, legal, financial or other result.

Statements regarding revenue growth, scaling, savings, returns, security, conversion rates, tax structures, financing, transaction security or similar outcomes are forecasts, experience-based assessments or objectives, not guarantees.

4. Customer cooperation duties

The customer must provide all information, documents, access, content, data, decisions and approvals completely, truthfully and on time. The customer is responsible for the legality of its content, data, images, trademarks, texts, customer data, access credentials, transactions and instructions.

Delays or additional work caused by late, incomplete or incorrect customer cooperation extend deadlines appropriately and must be compensated separately. The customer is responsible for adequate backups of its own systems and data unless otherwise agreed.

5. Fees, payment and default

Fees are determined by the offer, invoice or agreement. Unless stated otherwise, prices are net amounts plus applicable taxes, charges and external costs. Invoices are payable without deduction within 14 calendar days unless stated otherwise.

For project services, the Provider may request deposits, advance payments or milestone payments. Ongoing services such as hosting, maintenance, support, licences, retainers, monitoring or email services are payable in advance.

In the event of late payment, the Provider may claim statutory default interest, reminder costs, enforcement costs and further damages caused by default. The Provider may suspend services, access, hosting, support, domain/email services, handovers and project work until full payment is received. Delivery periods are extended accordingly.

6. Additional services and hourly rate

Changes, new requirements, additional revisions, further coordination, support, emergency assistance, technical analysis, project management, documentation or services outside the agreed scope are chargeable separately. Unless another rate has been agreed, the hourly rate is EUR 120.00 net.

7. Acceptance, approval and defects

Work results must be reviewed by the customer without undue delay and no later than 14 calendar days after provision, handover, publication or access. If no detailed written defect notice is received within this period, the work results are deemed accepted and approved.

Minor defects, taste-related matters, later change requests or new requirements do not entitle the customer to refuse acceptance. In case of justified material defects, the Provider must first be given an appropriate opportunity to remedy them.

8. Web development, software, AI and digital systems

The Provider may use its own frameworks, templates, modules, source code, scripts, AI prompts, automations, workflows, libraries, server components and know-how. All rights to pre-existing, reusable or general components remain with the Provider.

After full payment, the customer receives a simple, non-transferable, perpetual right to use the individual final result for the agreed purpose. Source code, raw data, development files, credentials, internal documentation, proprietary modules or server configurations are supplied only if expressly agreed in writing.

AI systems and automations may generate incorrect, incomplete or outdated outputs. The customer must independently review AI-generated content and automated results before using them for business, legal, tax, financial or other relevant purposes.

9. Hosting, domains, email and maintenance

9.1 Term of recurring services. Unless otherwise agreed, hosting, domain, email, maintenance, licence, monitoring and support services have a term of 12 months and renew for further 12-month periods unless terminated in text form at least three months before the end of the current term.

9.2 Registration model and registered domain holder. Unless the relevant offer, order or a separate agreement expressly provides that the customer itself or a third party nominated by the customer is to be registered as domain holder/registrar, the Provider may procure, register, take over or manage a domain in connection with its services in the name of the Provider, its Managing Director Lukas Teissl, or an affiliated company designated by the Provider, and may keep the registration in that name. The person or company so registered remains the registered holder/registrar and the party entitled to control the registration vis-à-vis the registrar and registry, subject to mandatory law and third-party rights.

9.3 Customer right of use. Where the customer is not the registered holder/registrant, the customer receives, for the duration of the underlying contract and subject to contractual payment, a non-transferable contractual right to use the domain for the agreed purpose. This right of use is separate from the registered holder/registrant position. Use of a domain for the customer's company name, trade mark, trading name, website, email addresses, products or projects does not by itself transfer or create co-holdership of the registration.

9.4 Costs and payments. Payment, reimbursement or recharge of registration, renewal, transfer, hosting, administration, SSL, DNS or other domain-related costs constitutes remuneration for procurement, provision, administration or use and, by itself, is neither a purchase price for the domain nor an agreement to transfer the registered holder/registrant position.

9.5 Registration in the customer's name. If the customer wishes to be registered as domain holder/registrant, this must be expressly agreed before registration or takeover of the domain and documented accordingly in the offer, order or a separate agreement. General descriptions such as "domain", "domain registration", "domain package", "domain costs" or similar service descriptions do not, without such an express provision, mean that the customer will be registered as registrant. Where registration in the customer's name is agreed, the Provider may still act as technical, administrative or billing contact where permitted by the registrar and applicable law.

9.6 Review and cooperation. The customer must promptly review any order, domain and registration details supplied to it after provision and notify the Provider of identifiable discrepancies. In particular, the customer must state before registration if a particular person or entity must be entered as registrant. This cooperation obligation does not exclude mandatory statutory claims.

9.7 Domain transfer and end of contract. A domain registered in the name of the Provider, Lukas Teissl or an affiliated company is not automatically transferred to the customer or a third party as a result of payment, project completion, termination or expiry of another service. A transfer takes place only under a separate express transfer agreement or where mandatory law gives rise to such a claim. A voluntarily agreed transfer may be made conditional upon settlement of due amounts, provision of correct registrant data and reimbursement of actual registrar and handling costs. Following expiry of the customer's right of use, and subject to mandatory rights of the customer or third parties and any agreed transition period, the Provider is not obliged to continue technical use, forwarding, DNS, hosting or email configuration for the domain.

9.8 Third-party rights and domain selection. The customer is responsible for ensuring that domain names requested by it and their use do not infringe third-party rights. Unless a separate legal clearance has been commissioned, the Provider does not review trade mark, name, company-name or other identifier rights. Mandatory statutory claims and existing protected rights of the customer or third parties remain unaffected by the provisions above.

9.9 Third-party fees, suspension and reactivation. Third-party fees for domains, SSL, licences, APIs, SaaS, plugins, payment services or hosting are payable in advance and are generally non-refundable after registration, renewal, activation or order. In case of default, the Provider may suspend services after reminder. For business customers, a reasonable reactivation fee, generally EUR 250.00 net, may be charged.

10. Third parties, partners and external costs

Performance may require third parties, law firms, tax advisers, banks, trustees, payment providers, hosting providers, cloud/AI providers, software providers, APIs, registries or authorities. Their terms, fees and decisions apply additionally. External costs are borne by the customer unless expressly included in the offer.

The Provider is not liable for availability, price changes, suspensions, errors, delays, account blocks, API changes, policy changes, bank/authority decisions or security incidents of third parties unless they are the Provider's vicarious agents.

11. Law, tax, finance, escrow and transactions

The Provider does not provide regulated legal, tax, banking, insurance, investment, portfolio management or payment services where a special authorisation is required and not expressly held. Where required, such matters are coordinated through qualified partners such as lawyers, tax advisers, banks, trustees or payment providers.

Escrow, real estate, crypto, precious metals, proof-of-funds, due diligence, financing or transaction coordination is performed only within the agreed scope. The Provider does not guarantee that any transaction will be completed, financed, approved, accepted by a bank or cleared by an authority.

The customer is responsible for KYC, AML, sanctions, source-of-funds, tax, compliance and ownership evidence. If there are doubts about legality, identity, source of funds, compliance, seriousness or feasibility, the Provider may refuse, suspend or terminate services.

12. Commission protection and non-circumvention

If the Provider introduces, mediates or materially coordinates a business opportunity, party, law firm, bank, transaction, buyer, seller, investor, asset, financing or structure, the customer may not directly or indirectly use, close, continue or pass on that opportunity to affiliated persons while bypassing the Provider in order to avoid the Provider's fee, commission or participation.

For business customers, an agreed fee, commission or participation claim remains in place if, within 24 months after introduction, contact mediation, structuring or involvement, a direct or indirect economically comparable transaction is concluded. Further damage claims remain reserved.

13. Usage rights, confidentiality and references

Unless otherwise agreed, usage rights transfer only after full payment. The Provider may continue using general knowledge, ideas, methods, concepts, technical solutions, non-customer-specific components and know-how for other customers and projects.

The parties must keep confidential information, trade secrets, credentials, transaction data, prices, contacts, strategies and documents confidential. The Provider may use the customer name, project and work results as a reference unless confidential information would be disclosed and the customer objects for legitimate reasons.

14. Data protection

The Provider processes personal data in accordance with applicable data protection laws. Details are set out in the privacy policy. Where the Provider processes personal data on behalf of the customer, the parties will enter into a separate data processing agreement if required.

15. Liability and indemnity

The Provider has unlimited liability for intent, gross negligence, injury to life, body or health and mandatory statutory liability. In cases of simple negligence, the Provider is liable only for breach of essential contractual duties and limited to foreseeable, typical contractual damage.

For business customers, liability is, to the extent permitted by law, limited to the net fee paid for the affected order, at most the net fees paid during the 12 months before the damage occurred. Liability for lost profits, indirect damage, consequential damage, data loss, business interruption, reputational damage, bank rejections, transaction cancellations, market losses, tax disadvantages or platform blocks is excluded for business customers to the extent legally permitted.

The customer indemnifies the Provider against third-party claims arising from unlawful customer instructions, incorrect customer data, missing rights, missing consents, breaches of data protection, tax, competition, copyright, trademark, finance, sanctions or compliance duties, or misuse of services.

16. Term, termination and project cancellation

One-time project contracts end upon performance, acceptance or completion of the project. Ongoing contracts run for the agreed term. The right to terminate for good cause remains unaffected, particularly in case of payment default, breach of cooperation duties, false information, unlawful instructions, compliance concerns or a lasting breakdown of trust.

If the customer cancels a project prematurely or a project ends for reasons attributable to the customer, already performed services, reserved resources, non-cancellable third-party costs and reasonable expenses must be paid.

17. Force majeure

The Provider is not liable for delays or impediments caused by events outside its control, including natural events, war, terrorism, pandemics, strikes, official measures, sanctions, power or internet outages, cyberattacks, third-party outages, bank/payment provider measures or legal changes. Deadlines are extended appropriately.

18. Governing law, jurisdiction and final provisions

To the extent legally permitted, the laws of England and Wales apply, excluding the UN Convention on Contracts for the International Sale of Goods and conflict-of-law rules. Mandatory consumer protection provisions of the country in which a consumer has their habitual residence remain unaffected.

For disputes with business customers, legal entities under public law and special public-law funds, the place of jurisdiction is London, United Kingdom, to the extent legally permitted. The Provider may also bring claims at any other legally permissible place of jurisdiction.

If individual provisions are or become invalid, the remaining provisions remain effective. The language version incorporated in the relevant offer or contract is authoritative. If no language version is expressly specified, the German version applies to the extent legally permitted.

Questions about the Terms or a specific offer?

Please contact me before commissioning so that the scope of services and contractual basis can be clearly documented.

Integrity record: the SHA-256 of the HTML snapshot is documented in the public version manifest.